

# Terms and Conditions

Welcome to CSV Getter. By using our web scraping services, you agree to these Terms and Conditions. Please read them carefully before placing an order.

## 1. Eligibility and Legality of Use

- 1.1. By placing a Shared View Export or scraping request, you confirm that you have the legal right to access and use the data from the target website or page.
- 1.2. It is your responsibility to ensure that scraping the requested website does not violate any applicable laws, terms of service, or intellectual property rights.
- 1.3. CSV Getter is not liable for any legal issues or consequences arising from scraping a website at your request.

## 2. Service Limitations and Disclaimers

- 2.1. The data provided is extracted on an "as-is" basis, without guarantees of completeness, accuracy, or current relevance.
- 2.2. While we strive to ensure reliable service, we do not guarantee 100% accuracy, uptime, or compatibility with every website or system.
- 2.3. Certain websites may employ measures to prevent scraping (e.g., CAPTCHA, rate-limiting, or bans), which may impact the completeness of the data provided. In such cases, no refund will be issued unless explicitly agreed upon.

## 3. No Refund Policy

- 3.1. Due to the customized nature of web scraping, refunds will not be granted once the data has been provided, except in cases of significant non-delivery of the agreed service.
- 3.2. Minor discrepancies, formatting issues, or failure to meet user expectations regarding non-specified details do not qualify for a refund.
- 3.3. Users are encouraged to clearly define their requirements before placing a request.

## 4. User Responsibilities

- 4.1. You agree to provide accurate and detailed specifications for the scraping task, including but not limited to the target website(s), data points, and preferred formats.
- 4.2. You agree to use the data obtained solely for lawful purposes and in compliance with all applicable laws and regulations.

## **5. Indemnification**

5.1. You agree to indemnify, defend, and hold harmless CSV Getter, its employees, contractors, and affiliates, from and against any claims, liabilities, damages, losses, or expenses (including legal fees) arising from your use of our service.

## **6. Limitation of Liability**

6.1. CSV Getter shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including loss of revenue or data, arising from your use of our service.

6.2. Our total liability under any circumstance shall not exceed the amount you paid for the service.

## **7. Intellectual Property Rights**

7.1. All scripts, software, and methods used to perform web scraping are the exclusive property of CSV Getter. You are not entitled to reuse, distribute, or claim ownership of these tools.

## **8. Termination of Service**

8.1. We reserve the right to refuse or terminate service at any time if we suspect illegal activity, misuse of the service, or violation of these Terms and Conditions.

## **9. Amendments**

9.1. CSV Getter reserves the right to amend these Terms and Conditions at any time. Updated terms will be effective immediately upon posting on our website.

## **10. Governing Law**

10.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of Scotland.

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If you have any questions or concerns, please contact us at [info@csvgetter.com](mailto:info@csvgetter.com).